

Architecture and Design Firm: Large Files Get Through Fast with Cbeyond High-Speed Internet

Schneider Wright Inc, before Cbeyond

- Blueprints were created by the company's designers, printed out and delivered by courier - very time-consuming and expensive
- Dial-up Internet access



Jennifer Wilson, Office Manager

T1 Gets Business Up to Speed

"With the T1, we can Email documents, make the changes in real-time, and send them back. It has saved large amounts of time and money," says Jennifer. "Anything less than a T1 would be too slow for files this large."

Cbeyond Delivers

"With Cbeyond, everything - local, long-distance and the T1 - comes in one package, so we only have one vendor. I like that," Jennifer declares. "It is much less to administrate. And Cbeyond is still cheaper than what we used to pay for local and long-distance alone."

Most Valuable Features

Cbeyond Online, Including Automatic Bill Payment

Jennifer uses Cbeyond Online for all her account management tasks, from updating Email addresses, to making changes to her service, to entering trouble tickets. "It is very user friendly," she says. "I also pay our Cbeyond bill online. It is easy. I set up auto pay and it sends me an Email letting me know I paid my bill - I never even have to do anything."

Responsive Customer Care

"Whenever I have a question, Cbeyond is quick to answer," Jennifer says. "A company shows its true colors in how they deal with their customers."

Customer Service

"If I had to describe Cbeyond in one word, I would say reliability."